



TO: Waverly Heights Residents
FROM: James P. Heffren, Vice President of Dining Services
DATE: March 12, 2021
SUBJECT: DINING VENUES/MEAL DELIVERIES UPDATES

We are very pleased to announce the re-opening on Monday, March 22, 2021 of the Café, 1400 Room and Carlton Room. Of course, as with everything during this time, there are a few safety changes that need to be implemented. The information below outlines changes and current Pennsylvania COVID-19 restrictions we must continue to follow:

CAFÉ:

- Breakfast will be served 7 days a week from 8:00 AM to 9:30 AM.
- Lunch will be served 7 days a week from 11:30 AM to 2:00 PM.
- Dinner will be served 7 days a week from 4:30 PM to 7:30 PM.
 - **The Café will be closed between each of the serving hours to be thoroughly sanitized.**
- Take-out meals will be available as well as limited seating. We ask that residents limit their dining time to one hour so other residents will have an opportunity to dine in the Café. We also ask that tables not be combined and that extra chairs not be added to a table. Tables will be sanitized after each use. Residents will not be permitted to sit at a table that has not been sanitized.
- Masks must be worn at all times except when you are seated at a table. No one will be allowed to enter the Café without a mask. You must also use hand sanitizer before entering the Café.
- Social distancing signs will be spaced out on the floor. Please remain 6 ft apart as you go through the service line.
- Breakfast and Lunch will have meal plan and a-la-carte payment options. Dinner will only have meal plan payment option with very limited a-la-carte. A-la-carte items and meals may be charged to your account but no cash will be accepted in the Cafe.
- Only single use containers may be used for take-out. Disposable containers and bags will be provided by dining services. No personal containers or carriers will be permitted in the Café.
- Salads and soups will be pre-packaged or served directly by a dining services employee. There will be no self-service salad bar or self-service soup station.

DINING ROOMS:

- The dining rooms will adhere to the current Pennsylvania COVID-19 guidelines regarding capacity. These venues are open for dinner only Monday through Saturday.
- At this time no guests are permitted due to limited capacity and visitor restrictions.
- Reservations will start being accepted on March 15, 2021. Please make reservations at least two days before you wish to dine.

- Reservations can be made Monday through Friday, 9:00 AM to 3:00 PM, by calling ext. 8629. Due to planning and special limitations we are unable to accept same day reservations.
- Residents must wear a mask when entering and leaving the dining rooms. Masks may be removed when seated at your table.
- Hand sanitizer must be applied when entering and leaving the dining rooms. A hand sanitizer station is located next to the host/hostess stand.
- Social distance of 6 feet must be maintained while waiting to be seated.
- Dress code for each dining room remains in effect per current policy.

1400 Room

- The 1400 Room will have reservation times from 5:30 PM until 6:45 PM. Each 15-minute timeslot has a limited number of tables and seats available. The room will be set up with a combination tables that accommodate from one to six residents, although, there are only a limited number of tables that accommodate six residents.
- We ask that residents adhere to their reservation time to keep us compliant with capacity rules.
- We are asking residents to limit their time in the dining room to 1 hour and 30 minutes. This will help with social distancing while residents are coming and going and allow for proper sanitation.
- Tables will be set with rolled silverware and single use menus. Everything else will be individually served. Condiments will be available in single-serve portions.

Carlton Room

- The Carlton Room will have tables that accommodate one to six residents. Tables for six are limited based on capacity rules.
- Reservation times will be between 5:30 PM and 7:00 PM. Each 15-minute timeslot has a limited number of tables and seats.
- Tables will be set with rolled silverware and single use menus. Everything else will be individually served. No center pieces or condiments will be on the tables.

MEAL DELIVERIES:

- We will be returning to our normal delivery system on March 22, 2021. Deliveries will be available for **dinner only** at a cost of \$5.00 per delivery. We will no longer be calling you daily for a delivery order. The \$9.50 meal credit/meal charge will be discontinued on March 22nd. Normal meal pricing will go into effect on March 22nd.
- Dinner delivery orders can be made by calling ext. 8629 or 8639, from 9:00 AM to 3:00 PM, Monday – Friday, and Saturday by calling ext. 8621, from 9:00 AM to 3:00 PM.
- The last grocery delivery from Dining Services will be March 19th. Limited groceries will available for take-out in the Café.
- **On Saturday, March 20, 2021 we will be delivering two dinners** (one for Saturday and one for Sunday) and a box meal for Sunday's lunch (our standard holiday box).

Thank you for your ongoing cooperation and patience. If you have any questions, please call us. We are looking forward to seeing you soon!