



TO: Waverly Heights Residents, Families and Employees
FROM: Thomas P. Garvin, President and CEO
DATE: March 11, 2021
SUBJECT: **Visitation in the Community**

We are pleased to announce that visitation at Waverly Heights will resume as follows:

Independent Living:

Residents may welcome family and friends to visit them *in their apartments and villas beginning on March 22nd*. Now that all residents have been vaccinated and the Montgomery County positivity rate has decreased, we believe that visits can be conducted safely, but with guidelines, as noted on the attached Visitation Guidelines Summary.

Beginning on March 22nd, the security station at the Waverly Road entrance will be removed. We will rely upon all campus visitors to check-in at the Front Desk prior to seeing residents.

Upon arrival, visitors will follow the signs to the Main Entrance to have their temperatures taken and complete a wellness screening questionnaire. Individuals with a temperature of 100.0 or above or who answer “yes” to certain questions on the questionnaire will not be permitted to enter. Our screening questions are listed on the reverse of this memo. After signing in, guests will receive a visitor’s badge and be directed to drive to the resident’s apartment or villa. Visitors to the apartment buildings will be provided entry access by the Front Desk staff. The Carlton Commons areas will remain closed to visitors at this time.

All guests must wear face masks and their visitor’s badge. Residents and visitors may walk on the Waverly campus with face masks and proper social distancing, but all outdoor resident amenities (i.e. Bocce Ball Court, Putting Green, etc.) are off limits to visitors. All indoor resident amenities, including dining venues, are also closed to visitors. Visitors may stay overnight in your apartment or villa.

Health Care Center:

Guidelines for Muirfield, Windsor and Devonshire visits may be found on the enclosed Visitation Summary. All visitors must check-in either at the Outpatient Offices (for Personal Care) or Muirfield entrance (for Skilled Nursing) prior to seeing residents.

We will review these guidelines regularly and make changes as necessary. If any cases of COVID-19 occur in the community or if there is an increase in the COVID-19 positivity rate in Montgomery County, visitation may be stopped.

We appreciate your support and cooperation as we work to safely reopen our community.

PLEASE NOTE:

Guests will need to register in our digital visitor stations by using their mobile/telephone number as part of our check-in process. After a visitor has initially registered in our system, they will be quickly identified through their phone number for subsequent visits.

**Waverly Heights
Visitor Wellness Screening Questions**

- 1) Have you received the COVID-19 vaccine?
 - Visitor will be permitted whether or not they have been vaccinated.
- 2) Do you have signs or symptoms of a respiratory infection, such as, a fever, cough, sore throat, muscle pain, loss of taste/smell, or headache?
 - If response is **YES**, visitor will **NOT** be permitted.
- 3) Have you had contact with someone who is under investigation for COVID-19?
 - If response is **YES**, visitor will **NOT** be permitted to enter.
- 4) Have you traveled internationally within the last 10 days?
 - If response is **YES**, visitor will **NOT** be permitted.
- 5) Do you work in a healthcare facility or hospital and provide care within a COVID-19 unit or to persons who have COVID-19?
 - If response is **YES**, visitor will **NOT** be permitted.

Waverly Heights Visitation Guidelines Summary

Updated 3/16/2021	Effective: Mon., March 22 nd Residential Living (Andrews, Blair, Turnberry, Villas)	Effective: Monday, March 22 nd Personal Care (Devonshire & Windsor)	Effective: Wednesday, March 17 th Skilled Nursing (Muirfield)
Requirements for Visitation (# of People, Age, etc.)	<ul style="list-style-type: none"> • Limit of 2 visitors at a time • Children under age 12 must be accompanied by an adult and must be able to follow all safety requirements. • Visitors must be screened at the <u>Main Entrance</u> • Visitor badge and face mask must be worn at all times while on campus. 	<ul style="list-style-type: none"> • Limit of 2 visitors at a time • No children under age 12 • While outdoor visits are preferred whenever possible, indoor visitation in resident suites/rooms is permitted and may be limited based on a resident's quarantine status, community outbreak, or county positivity rate, among other factors. • Indoor visitors must be screened at the <u>Outpatient Office Entrance</u> and wear their visitor badge and face mask at all times while on campus. • Compassionate care visits, regardless of the above scenarios, may be appropriate for end of life situations, when transitioning after a recent move, for psychosocial wellbeing, when grieving the loss of a loved one, etc. These visits must be approved on a case-by-case basis and scheduled in advance. 	<ul style="list-style-type: none"> • Limit of 2 visitors at a time • No children under age 12 • While outdoor visits are preferred whenever possible, indoor visitation in resident rooms is permitted by appointment only and may be limited based on a resident's quarantine status, community outbreak, or county positivity rate, among other factors. • Indoor visitors must be screened at the <u>Muirfield Entrance</u> and wear their visitor badge and face mask at all times while on campus. • Compassionate care visits, regardless of the above scenarios, may be appropriate for end of life situations, when transitioning after a recent move, for psychosocial wellbeing, when grieving the loss of a loved one, etc. These visits must be approved on a case-by-case basis and scheduled in advance.
Days & Hours of Visitation	<ul style="list-style-type: none"> • Daily • Visitors may stay overnight. • Manor House remains closed. 	<ul style="list-style-type: none"> • Daily • Normal visiting hours are 8 am – 8 pm • After hours, visitors must check in and be screened at the Main Entrance front desk. 	<ul style="list-style-type: none"> • Daily • 30-minute appointments offered from 10 am – 12 pm, 2 – 4 pm & 6:30 – 8 pm
Location of Visitation	<ul style="list-style-type: none"> • Individual apartments & villas • Carlton Commons remains closed to visitors, please use garage or direct entryways once screened. 	<ul style="list-style-type: none"> • Resident rooms or outside • Visitors may not congregate in hallways or dining areas. 	<ul style="list-style-type: none"> • Resident rooms or outside • Visitors may not congregate in hallways or dining areas.
How to Schedule	No appointment necessary	No appointment necessary	Indoor visits must be arranged in advance by contacting Maria Safern, Admissions & Social Work Coordinator, at 610-645-8738 or Maria.Safern@whltd.org Weekend appointments must be scheduled by the Friday prior.