



**TO:** Residents and Employees of Waverly Heights/Waverly Care Associates  
**FROM:** Thomas P. Garvin, President and CEO  
Meredith Feher, Senior VP of Health Care Services  
**DATE:** April 15, 2021  
**SUBJECT: COVID-19 (Coronavirus) Update**

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We have been contacted by the Department of Human Services informing us that there was a potential exposure to our residents and staff of Personal Care. We have been told that there was no close contact that took place with any residents or staff members. We have been instructed to conduct testing on all residents and staff and at this time the dining rooms, activity programming and visitation in Personal Care will be on hold until further notice.

We are in discussions with the Department of Human Services to obtain more details regarding the potential exposure and for clarification on the protocols we have to follow at this time. As we obtain further information and guidance from the Department of Human Services we will share this information with you. We are hopeful that there was little risk to our residents and staff and that we will be able to reopen the dining venues, visitation and programming in the near future.

Thank you for your understanding and please don't hesitate to reach out with any questions or concerns.