



**TO:** Residents and Employees of Waverly Heights/Waverly Care Associates  
**FROM:** Thomas P. Garvin, President and CEO  
Meredith Feher, Senior Vice President of Health Care Services  
**DATE:** September 27, 2021  
**SUBJECT: COVID-19 (Coronavirus) Update**

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Earlier today, we learned that a Waverly Heights resident who resides in the Windsor area of Personal Care has tested positive. The individual is asymptomatic and is doing well. They are required to quarantine in their suite for fourteen days. Per Department of Human Services protocol, we are required to close the Personal Care area to visitation, close the dining rooms and cease group programming for the next fourteen days. We ask that residents from other areas of our community not enter Windsor/Devonshire at this time.

This particular resident was a close contact of an external care provider (non-Waverly Heights/Waverly Care) who began showing symptoms, therefore, our resident was tested out of an abundance of caution. Since both the external care provider and resident are fully vaccinated, unfortunately, this is an example of a breakthrough case.

Our Medical Director, Dr. Charlie Breish, is involved and overseeing the medical care protocols for this situation. All residents and employees living and working in Personal Care will also be tested for COVID-19.

As always, everyone should continue monitoring themselves for any signs of illness such as fever, cough, loss of taste or smell, and/or shortness of breath. Residents who do not feel well should contact the Outpatient Office at extension 8746. Employees who are sick are not permitted to come to work and should notify their supervisor if not feeling well.

We will keep you posted with any additional updates.