



November 11, 2021

Dear Residents and Employees,

On this Veteran's Day, we would like to recognize our residents and employees who have served our country. As we celebrate this special day, we would like to thank our veterans for your service to our Nation. We thank you for protecting our freedom and for the sacrifices you have made along the way.

There are currently no residents or employees who are positive for COVID-19. As of Friday, November 5th the Montgomery County positivity rate was 5.35%, so there is still concern that this number is staying above 5%.

We have held two recent COVID booster vaccine clinics that have been very successful. Nearly every resident has received a booster shot. A significant number of employees have also received a booster and more will continue to have this additional protection as the required amount of time passes since they were first vaccinated. All of our Health Care Center residents have received their seasonal influenza vaccines, and our employees are in the process of receiving their mandatory flu vaccinations this month. Flu shots are available at the Wellness Center during normal business hours, or please call x8746 to schedule an appointment.

We are pleased to announce that ***U.S. News and World Report*** has again recognized our skilled nursing area (Muirfield) as one of the top nursing homes in America! Information can be found on the reverse of this letter and also at the following website link:

<https://health.usnews.com/best-nursing-homes/area/HP/BNH-395718>

We encourage you to continue to be vigilant at wearing a mask properly, maintaining social distance and frequently washing hands. We continue to strongly recommend that you only visit with fully vaccinated individuals. Now that children have been approved for the COVID-19 vaccine, we will begin welcoming back fully vaccinated children into the Carlton Commons, Manor House and all dining venues.

Sincerely,

Thomas P. Garvin
President & CEO



The news is out: We just published the 2021-22 Best Nursing Homes ratings, which place **WAVERLY HEIGHTS** among the elite 13% that earned “High Performing” status. Your nursing home earned High-Performing ratings for the following types of care:



LONG-TERM CARE

and

**SHORT-TERM
REHABILITATION**



Best Nursing Homes ratings are based on [U.S. News's in-depth analysis](#) of publicly available data, including information that is not factored into CMS's star ratings. Unlike the star ratings, the U.S. News ratings recognize that patients undergoing relatively short-term rehabilitation have very different needs from those who require longer-term care.

This year's ratings include some new requirements for a nursing home to earn a High-Performing rating – most notably that federal CMS data published by October 14 must list the home as having a COVID-19 staff-vaccination rate of at least 75%. As a result, of more than **15,000 U.S. skilled-nursing facilities** evaluated by U.S. News, barely 2,000 earned even a single High-Performing rating.

For a complete report of Waverly Heights' U.S. News profile ratings and other information, please visit: <https://health.usnews.com/best-nursing-homes/area/HP/BNH-395718>